## Sample Primary Healthcare Provider Notification of Testing Recommendations

Dear Healthcare Provider,

The HEALTH DEPARTMENT NAME is investigating an outbreak of NAME OF INFECTION involving patients who received care at a private office-based outpatient medical facility that provides service in CITY, STATE. During the course of their investigation, HEATLH DEPARTMENT NAME staff has identified issues regarding infection control breaches, which may have put patients at risk of acquiring hepatitis B, hepatitis C, or human immunodeficiency virus (HIV).

The recommendations for testing are based on epidemiologic findings uncovered during the investigation. As you know, patients with hepatitis B virus, hepatitis C virus, and HIV infections may have experienced mild illness for which they never sought medical care, or they may have exhibited no symptoms at all. As a result, HEALTH DEPARTMENT NAME felt it was in the best interest of public health to recommend testing.

Letters are being mailed to patients recommending that they are tested for hepatitis B, hepatitis C and HIV. Please be advised that you may be contacted by your patients who may have received care at the outpatient medical setting referenced above.

Testing is being coordinated with LAB COMPANY NAME. Patients should call (555) 555-5555 to make an appointment. Testing is free; however, patients who choose to get tested at LAB COMPANY NAME should bring their insurance card and a photo ID.

If a patient has come to you for testing, or if you determine that your patient should be tested, the following laboratory tests should be ordered:

Any positive laboratory results should be faxed to HEALTH DEPARTMENT NAME Attn: NAME at (555) 555-5555.

On DATE the HEALTH DEPARTMENT NAME is taking phone calls from patients with questions or concerns about their potential exposure. Patients may call (555) 555-5555 between 8a.m.-5p.m. Patients may also visit the HEALTH DEPARTMENT NAME website for information at <http://www.website.com>. Beginning DATE, HEALTH DEPARTMENT NAME is available for healthcare providers with questions related to this outbreak. They should call (555) 555-5555 between 8a.m.-5p.m.

Sincerely,

HEALTH DEPARTMENT POC

HEALTH DEPARTMENT NAME